State Bank of India

OnlineSBI Internet Banking Self-Registration
Help Document for erstwhile Bharatiya Mahila Bank customers

For online self-registration help video use this link
“https://www.youtube.com/watch?v=36bAHHPNBQE&index=3&list=PLTk1uQ-djuiY09xDZggqfvBaMyKkBxJL2”

Pre-requisites for INB self-registration:

- ATM Card credentials are necessary for INB self-registration.
- Self registration is available for Single account holders only. Joint account holders need to contact branch for INB facility.

To register for Internet Banking facility
1. In the OnlineSBI home page, Personal banking section, click the Login button.
2. You are displayed the Personal banking Login Page.
3. Click “Continue to Login”
4. In the Login page click the link “New user? Register here”. 
5. Please note that if your branch has provided the Internet Banking Preprinted Kit, you need not register online. An alert message in the Login page advises you to use the credentials in the preprinted Kit (PPK) to login to Internet Banking.

6. Click OK in the Alert Message Box.

7. The Alert Message box closes.

8. You are displayed a user driven registration form as shown in this screen.

9. Enter your account number as displayed in your passbook.

10. Enter the CIF number which is available in your Passbook/ account statement

11. Enter the branch code as displayed in your passbook. If you do not know the branch code click the Get Branch Code link to retrieve the branch code based on the location and branch name.

12. Select your country.

13. Enter the mobile number registered in your branch

14. Select the Internet banking facility you require: Full or Limited Transaction Rights / View Rights

15. Enter the Captcha code and click Submit

16. System will send you a One-time password (OTP) on the mobile number entered by you. You are displayed a form to enter the OTP received in your mobile number.

17. Enter the OTP and click Confirm
18. You are displayed options to complete the registration.
19. If you have an ATM card, you can complete the registration and activate Internet banking services for your account.
20. Select the ATM Card option and click Submit.
   Note: If you do not have an ATM card, Internet banking services will be activated by the branch.

21. You are displayed a temporary username.
22. Make note the username.
23. Create a login password. Ensure that it is 8 characters long and is a combination of upper and lower case alphabets, and contains at least one number and one special character.
24. Reenter the password to confirm.
25. Click Submit.

26. Registration is successful.
27. You are advised to login to Internet banking services with the temporary username and password.

28. Click the Login button in the Personal banking Section of the Home Page.
29. In the login form enter the temporary username.
30. Enter the login password and click Login.

31. Create a username of your choice to override the temporary username.
32. Select the checkbox to accept the Internet banking terms and conditions and click the Submit button.

33. Set a new login password as a combination of alphabets, number and special characters at least 8 characters long.

34. Set a profile password
35. Reenter the profile password to confirm.
36. Select a hint question for your profile from a choice of common questions.
37. Enter the answer for the hint question.
38. Enter your date of birth, place and country of birth.
39. Enter your mobile number as registered in branch records while opening the account.

40. Your profile password and personal details are saved and you are displayed a confirmation page.
41. Click the Account Summary link the confirmation page.
<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>42.</td>
<td>You are displayed the list of accounts mapped to your username.</td>
</tr>
<tr>
<td>43.</td>
<td>When you register through Internet banking, you will have view rights only to check the balance or generate the account statement.</td>
</tr>
<tr>
<td>44.</td>
<td>Contact the branch to obtain Internet banking transaction rights.</td>
</tr>
<tr>
<td>45.</td>
<td>If you do not have an ATM card, choose the relevant option (After providing your account number, CIF number, mobile number and services required).</td>
</tr>
<tr>
<td>46.</td>
<td>Click Submit.</td>
</tr>
<tr>
<td>47.</td>
<td>You are displayed a system generated username.</td>
</tr>
<tr>
<td>48.</td>
<td>Set the login password and click Submit.</td>
</tr>
<tr>
<td>49.</td>
<td>You are displayed a confirmation page.</td>
</tr>
<tr>
<td>50.</td>
<td>Your temporary username and preprinted kit (PPK) number are also displayed in this page.</td>
</tr>
<tr>
<td>51.</td>
<td>The confirmation page displays a link to the registration form. Download and print the form and submit the form at your branch to avail Internet Banking services.</td>
</tr>
</tbody>
</table>
52. Click the link to view/download the registration form.
53. You need to print and submit the form at your branch to avail Internet banking rights.